

# Bionics Orthotics & Prosthetics

## Patient Satisfaction Survey

Name: \_\_\_\_\_ Date seen at Bionics: \_\_\_\_\_

What device or service did you receive?: \_\_\_\_\_

Which practitioner did you see?

Kevin Calvo





Nicole Keller

Emily Rau

Basil Whaley

Lisa Alyadako

How satisfied are you with the following areas:

-  1. Very dissatisfied
-  2. Dissatisfied
-  3. Neutral
-  4. Satisfied
-  5. Very satisfied



Obtaining an appointment at a time that is convenient for you					
The overall friendliness and professionalism of our office staff ... ... on the phone: ... in person:					
The explanation of our billing and payment services:					
The amount of time you waited to be seen by a practitioner:					
The amount of time the practitioner spent with you:					
The overall quality, function, fit, and comfort of your device:					
The delivery of your device in a timely manner:					
The amount of information you were given on how to use, clean, and care for your device:					
The appearance and cleanliness of your waiting area, fitting room, and restrooms:					
The overall experience at Bionics:					

Please provide any other comments or thoughts which will help us serve you better: